

## **SiSoft Sandra - The Diagnostic Tool, Ordering Document**

This document is the most important of them all. It tells you how to order *SiSoft Sandra* and most other things ☺.

This file is in *Microsoft Word* format. If you do not have *Word for Windows*, *WordPad* or *Word for Windows Viewer* most word processors can convert it into their own format. Should they fail, import it as Windows text.

### **Using Windows Word/WordPad to View This Document**

If you enlarge the WordPad window to its maximum size, this document will be easier to read. To do so, click the **Maximise** button in the upper-right corner of the window. Or open the **Control** menu in the upper-left corner of the WordPad window (press **ALT+SPACE**), and then choose the **Maximise** command.

To move through the document, press **PAGE UP** or **PAGE DOWN** or click the arrows at the top and bottom of the scroll bar along the right side of the WordPad window.

To print the document, choose the **Print** command from the **File** menu.

For **Help** on using WordPad, press **F1**.

To read other on-line documents, choose the **Open** command from the **File** menu.

### **Ordering Information**

At the time of this release of this version of SiSoft Sandra, the deal is this:

#### **Private Users**

- **Standard Version** - Free for private users.
- **Professional Version** - Free on registration, see below.
- **Enterprise Version** - Private users cannot obtain this version.

You can use the **Standard** version of Sandra indefinitely if that's what you wish.

You don't pay for the **Professional** version of Sandra! You only need to send a **full Sandra report** (by running the "*Create a Report Wizard*") done on your computer and you will receive your unique user ID. This will update your version to the Professional version.

This ID will work with SiSoft Sandra Standard version **1.XX**. It will **not** work with the **Enterprise** version of Sandra. It may **not** work with versions **2.00** or higher.

This ID will **only** work on the machine on which the report was created. Please send a report for each machine you need an ID for. You **should** compress the report if possible and send it as an attachment.

**You cannot get an ID if you do not send in the report! The unique System ID assigned by Sandra for your system is generated ONLY when you create a report!**

**WARNING: Make sure you send a FULL report, i.e. have highlighted ALL the modules in the *Report Wizard*! A full uncompressed report is over 200KB, so if the one you created is less, then you are missing something! Incomplete reports will ONLY be accepted if there is a problem with the module(s) missing.**

### **Educational Establishments (Universities, Schools, etc.)**

- **Standard Version** - Free.
- **Professional Version** - Free on registration, see below.
- **Enterprise Version** - Not available yet.

You can use the **Standard** version of Sandra indefinitely if that's what you wish. You can use it on as many workstations as you wish, at no cost.

To get the **Professional** version, you need to send a **full Sandra report** (by running the "*Create a Report Wizard*") done on a typical workstation. You should compress the report if possible and send it as an attachment. You will receive a generic ID which will work on any machine(s) you choose to install the program on. This will update your version to the Professional version. See previous paragraph for other information.

This ID will work with SiSoft Sandra Standard version **1.XX**. It will **not** work with the **Enterprise** version of Sandra. It may **not** work with versions **2.00** or higher.

Make sure you mention that you need the ID for an **educational establishment** including the institution's name, address and your name and position.

### **Disclaimer (Private/Non-Business Users)**

- The Author provides this service at his discretion. The Author reserves the right to withhold or withdraw permission to the Program ID from anyone at any time for any reason. Incomplete reports will not be accepted without a reasonable explanation.

- The Author can terminate the licence granted to you at any time for any reason upon notice.
- You may **not** give the ID to anyone except as stated in the respective paragraphs.
- The Author reserves the right to change the ID licensing at its discretion from time to time, without the consent of, or any obligation to, any licensed users.
- Refer to the *Sandra Licence* document for more information.

### **Business Users**

- **Standard Version** - Evaluation as shareware.
- **Professional Version** - Registered only.
- **Enterprise Version** - Not available yet.

Business users are considered to be the ones that use Sandra at work in company's interest, including working at home and self-employed persons.

At this time the pricing has not been fixed, so if you are interested in Sandra, please contact the author for more information.

### **Magazine/Internet Site/etc. Writers/Reviewers & Beta Testers**

If you are a **reviewer** and would like to review Sandra or use it, then you only need to send mail stating that you are a reviewer including your name and who/what are you reviewing for (magazine/address of Internet site). In return you will receive a generic ID for the **Enterprise** version of Sandra. You **do not** need to send a report.

This ID works with **all** versions of Sandra and on any machines you choose to install it on. It will work with all Sandra versions. It will include a **10** user licence.

If you ever write something about Sandra, I would greatly appreciate if you could send me a copy of the article or tell me where I can find it (e.g. which magazine, article, page) whatever the verdict is.

**Please do not give the number to non-reviewers!** It is intended to serve only for reviewing purposes and not for any other reasons.

### **Exceptions**

If, due to security reasons, you cannot send a report please contact the author to discuss alternative ways on obtaining an ID.

## **The User ID**

If you have registered Sandra, you should have your user ID. If not, do it. To register your copy, go to **Help - About** and click the **Register** button. Follow the on-screen instructions. This will involve entering the user ID and clicking OK. That's it.

Don't forget to write it down! If you delete & reinstall Windows or destroy the registry, the ID will be lost and you will need another one. I **don't** keep copies of IDs sent so you will need to do it again... Don't say I didn't warn you...

**Note:** You may have to exit and re-start Sandra after registration as some features may not re-initialise properly.

## **User ID Changes**

The User ID does not change if you update your system, even if you change everything. It only changes if you go from Windows (95) → Windows NT or vice-versa. The reason is that there may be two Sandra versions in the future, one for Windows (95) and one for Windows NT.

The ID also changes when you install a new OEM version, e.g. from Windows 95 to Windows 95 OSR2 or Windows 97 instead of using the upgrade packs. This cannot be avoided as they are different licences.

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